



Replacement form

CUSTOMER DETAILS

NAME :

DATE :

PHONE NUMBER :

EMAIL ADDRESS :

RETURN ADDRESS :

All faulty items within Kagi's 12 month warranty are available for replacement or credit. Any claims received on product outside of Kagi's warranty period or without proof of purchase will not be processed. Your claim may take 2 weeks from date of receipt to be processed.

TO PROCEED, SIMPLY FILL OUT THIS FORM AND SEND ITEM(S) AND PROOF OF PURCHASE TO:

KAGI

Level 1,

2-8 Freight Place

Airport Oaks

AUCKLAND, 2022

NEW ZEALAND

Please note, goods returned to Kagi are couriered at customer's own expense and risk.

ITEM CODE & DESCRIPTION	DESCRIPTION OF FAULT

Please note, we are unable to customize, repair or modify your designs: Items excluded are, but are not limited to: Items without proof of purchase, chipped gems, scratches on metal, items damaged through accident, general wear and tear.

If you have any questions please email us at productcare@kagi.net.

I understand any goods sent back to Kagi are at my own expense and risk :

(Please sign here)